

## 2014/2015 Ochsner Operations Fellows



### **Andrew Hancher**

#### **The University of Alabama at Birmingham**

Originally from Cincinnati, Ohio, Andrew graduated from Miami University (OH) with a degree in Zoology and a concentration in Entrepreneurship. Post-graduation, Andrew moved to Atlanta, GA, where his work as an administrative intern at The Emory Clinic affirmed his desire to pursue a career in health administration. He is currently a MSHA/MBA student at the University of Alabama at Birmingham (UAB) and is working part-time at UAB Health System. Andrew is excited to begin his career as an administrative fellow, where he hopes to continue to learn and grow professionally and personally. In his free time, Andrew enjoys trying new restaurants, traveling, hunting, hiking, cycling, and spending time with family. Andrew will be working at Ochsner Health Systems Jefferson Highway.



### **Jessica Ann Jolly, MHA**

#### **The Ohio State University**

Jessica is a Detroit native, a graduate of the University of Michigan, a Teach For America alumnus, and Albert Schweitzer Fellow For Life. Teaching Kindergarten, 1st grade, and 5th grade in inner-city Atlanta, GA ignited her passion for eliminating health disparities and achieving health equity. She recently graduated from The Ohio State University with a MHA and MPH in Health Behavior Health Promotion. Jessica completed administrative residencies at Henry Ford Health System and The Emory Clinic in the areas of clinical operations, process improvement, and patient experience. While at OSU, Jessica worked with executive leadership at University Hospital East to evaluate service lines and develop clinical programs to meet community health needs. She also served as the Process Improvement Coordinator at Ohio's first HIV/AIDS medical center and pharmacy. Jessica aspires to provide care to the underserved through culturally competent leadership, improved primary care, school-based healthcare, and care coordination. She loves jazz, mentoring, teaching, and singing opera. She is elated to move to New Orleans and join the Ochsner Family!



**Wesley Kruse**  
**Xavier University**

Wes Kruse graduated from the University of Louisville with a degree in Biology. He is currently in the 'residency' period of his graduate education, and will graduate from Xavier University with his MHA degree next May. Prior to joining Ochsner Health System, Wes interned for Cincinnati Children's Hospital Medical Center (CCHMC) in the Strategic Planning Department. His primary responsibilities included trend analysis, market research, and project implementation. Prior to pursuing graduate school, Wes worked in the clinical lab at CCHMC as a lab processor. This experience was a major influence on his decision to pursue a career in healthcare administration. Wes has lived in the Greater Cincinnati area nearly his entire life, and is thrilled about moving to the great city of New Orleans to pursue his passion for healthcare. In his spare time, Wes enjoys cheering for his favorite sports teams, cooking for friends and family, and exploring the great outdoors. Wes will be working at the North Shore location of Ochsner.



**Robert List**  
**The University of North Carolina Charlotte**

Robert was born and raised in Boca Raton, Florida. He attended the University of Tennessee at Martin where he received his undergraduate degree in Biology. During his last year of college, Rob's love of science coupled with his knack for leadership led him to pursue a career in Healthcare Administration. In 2012, Robert enrolled at the University of North Carolina at Charlotte where he completed his Master of Health Administration. While attending graduate school Rob served as a Graduate Assistant to the Associate Director at the Student Health Center. His work experience focused on OSHA compliance, AAAHC standards, updating organization policies, and filing insurance claims. Rob also served as an intern to Premier Healthcare Alliance; where he assessed and resolved data anomalies in their hospital contracts. In his spare time Rob enjoys playing guitar, being physically active, and exploring new restaurants with his wife, Emily. Robert will be working at Ochsner Health Systems Jefferson Highway.



## **Ethan Peters**

### **University of Minnesota – Twin Cities**

Ethan Peters graduated from Beloit College (Beloit, Wisconsin) in 2012 with a dual BA in Economics & Management and Political Science. While an undergraduate, he completed a yearlong administrative internship at a local health system, where he worked on numerous projects spanning from quality improvement to the development of new programs and services. These experiences solidified his interest in pursuing a career in healthcare administration. He then earned his MHA from the University of Minnesota in 2014. While in graduate school, Ethan completed a summer administrative residency at a community hospital in Missoula, Montana. He also served as a student consultant to several major healthcare organizations in the Twin Cities. Ethan will be working at the Baton Rouge hospital and clinic locations.